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Rockdale Medical Center Now Providing Room Service to Patients



Conyers, GA – Have you ever been in the hospital and wished you could order a grilled cheese sandwich to be delivered to your room at 3 in the afternoon? You are able to do just that at Rockdale Medical Center (RMC). On Tuesday, December 9, 2008 RMC began offering room service to all patients between the hours of 7 a.m. and 6:30 p.m. everyday. The “At Your Request” room service dining menu includes everything from a complete meal to a Peanut Butter and Jelly sandwich.

“We are pleased to offer this service to our patients,” said Gary Cobb, Director of Dining and Nutrition. “This new meal service will not only provide patients with more choices at meal times, it will also decrease food waste and cost,” Cobb added.

Wendy Pippin, RMC Clinical Nutrition Manager explains that “Patients will now have the option of ordering what they want, when they want it, within their prescribed diet.” Patients may also request a specific delivery time to accommodate tests, procedures or therapy sessions. “Family, friends, and visitors can also order room service (for a small fee) and eat in the patient’s room,” added Pippin.

“We are constantly looking at new ways to provide excellent customer service to our patients and we believe room service will be a welcome addition,” added Deborah Armstrong, Vice President of Operations and COO of Rockdale Medical Center.

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